

REPORT

Gap Analysis - Results

Software Company - Gap Analysis

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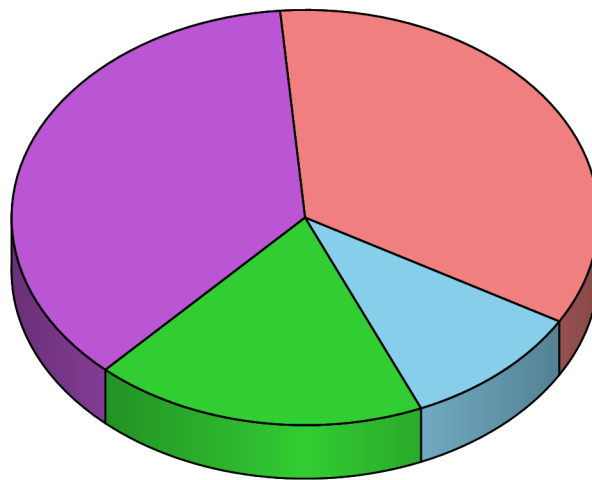
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According to the Standard	
ISO 9001:2008 – Quality management system	Quality Management systems - Requirements

Period
03/06/2011 - 03/06/2011

Ratio of Control Implementation



10.2 % - Not Applicable
18.37 % - Partially Implemented

36.73 % - Implemented

34.69 % - Future Control

ISO 9001:2008 – Quality management system

7 Product realization	
7.1 Planning of product realization	
7.1.a Quality objectives and requirements for the product	Implemented
7.1.b The need to establish processes and documents, and to provide resources specific to the product	Implemented

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7.1.c Required verification, validation, monitoring, measurement, inspection and test activities specific to the product and the criteria for product acceptance	Implemented
7.1.d Records needed to provide evidence that the relization processes and resulting product meet requirements (see 4.2.4)	Implemented
7.2 Customer-related processes	
7.2.1 Determination of requirements related to the product	
7.2.1.a Requirements specified by the customer, including the requirements for delivery and post-delivery activities	Implemented
7.2.1.b Requirements not stated by the customer but necessary for specified or intended use, where known	Implemented
7.2.1.c Statutory and regulatory requirements applicable to the product	Implemented
7.2.1.d Any additional requirements considered necessary by the organization	Implemented
7.2.2 Review of requirements related to the product	
7.2.2.a Product requirements are defined	Implemented
7.2.2.b Contact or order requirements differing fro those previously expressed are resolved	Implemented
7.2.2.c The organization has the ability to meet the defined requirements	Implemented
7.2.3 Customer communication	
7.2.3.a Product information	Future Control
7.2.3.b Enquiries, contracts or order handling, including amendments	Future Control
7.2.3.c Customer feedback, including customer complaints	Future Control
7.3 Design and development	
7.3.1 Design and development planning	

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7.3.1.a The design and development stages	Implemented
7.3.1.b The review, verification and validation that are appropriate to each design and development stage	Implemented
7.3.1.c The responsibilities and authorities for design and development	Implemented
7.3.2 Design and development inputs	
7.3.2.a Functional and performance requirements	Partially Implemented
7.3.2.b Applicable statutory and regulatory requirements	Partially Implemented
7.3.2.c Where applicable, information derived from previous similar designs	Partially Implemented
7.3.2.d Other requirements essential for design and development	Partially Implemented
7.3.3 Design and development outputs	
7.3.3.a Meet the input requirements for design and development	Partially Implemented
7.3.3.b Provide appropriate information for purchasing, production and service provision	Partially Implemented
7.3.3.c Contain or reference product acceptance criteria	Partially Implemented
7.3.3.d Specify the characteristics of the product that are essential for its safe and proper use	Partially Implemented
7.3.4 Design and development review	
7.3.4.a To evaluate the ability of the results of design and development to meet requirements	Implemented
7.3.4.b To identify any problems and propose necessary actions	Implemented
7.3.5 Design and development verification	Implemented

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7.3.6 Design and development validation	Partially Implemented
7.3.7 Control of design and development changes	Implemented
7.4 Purchasing	
7.4.1 Purchasing process	Not Applicable
7.4.2 Purchasing information	
7.4.2.a Requirements for approval of product, procedures, processes and equipment	Not Applicable
7.4.2.b Requirements for qualification of personnel	Not Applicable
7.4.2.c Quality management system requirements	Not Applicable
7.4.3 Verification of purchased product	Not Applicable
7.5 Production and service provision	
7.5.1 Control of production and service provision	
7.5.1.a The availability of information that describes the characteristics of the products	Future Control
7.5.1.b The availability of work instructions, as necessary	Future Control
7.5.1.c The use of suitable equipment	Future Control
7.5.1.d The availability and use of monitoring and measuring equipment	Future Control
7.5.1.e The implementaion of monitoring and measurement	Future Control
7.5.1.f The implementaion of product release, delivery and post-delivery activities	Future Control
7.5.2 Validation of processes for production and service provision	

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7.5.2.a Defined criteria for review and approval of the processes	Future Control
7.5.2.b Approval of equipment and qualification of personnel	Future Control
7.5.2.c Use of specific methods and procedures	Future Control
7.5.2.d Requirements for records (see 4.2.4)	Future Control
7.5.2.e Revalidation	Future Control
7.5.3 Identification and traceability	Future Control
7.5.4 Customer property	Future Control
7.5.5 Preservation of product	Future Control